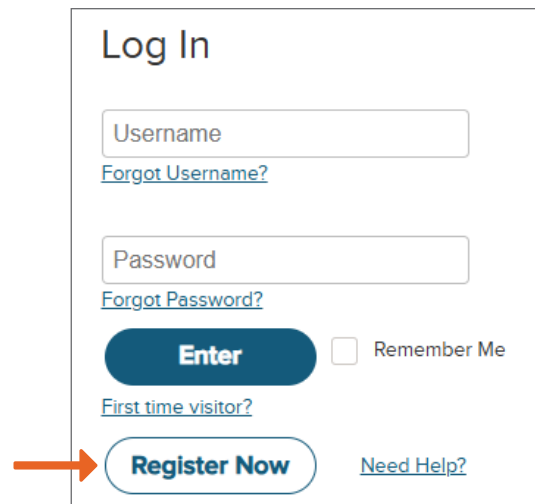


Accessing your new account at Voya

Follow these steps to register for online access.

- Go to **ivytech.voya.com**
- Click *Register Now*



Log In

Username

[Forgot Username?](#)

Password

[Forgot Password?](#)

☐ Remember Me

[First time visitor?](#)

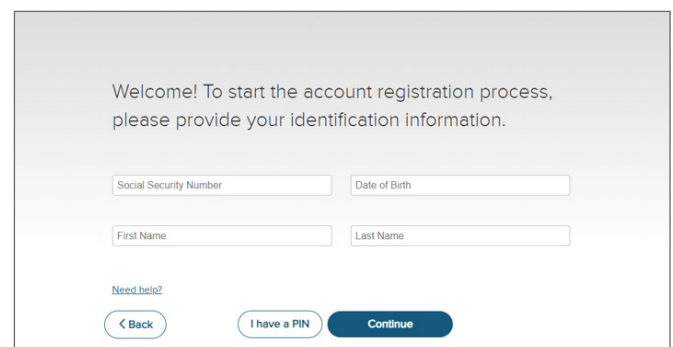
[Register Now](#) [Need Help?](#)

Welcome

Enter the required information on the *Welcome* screen and click *Continue*.

- If you received a PIN in the mail, click *I have a PIN*. Once you enter your PIN on the following screen, you'll be prompted to create a unique username and password for ongoing access.

If you previously registered another Voya account or site, you will receive a one-time passcode (code) sent to your security method on file (text or email). Enter the code and click Verify. Your username on file will be provided to you. Click Continue to return to the login page and enter your username and password. If you can't remember your password, click Forgot Password.



Welcome! To start the account registration process, please provide your identification information.

Social Security Number Date of Birth

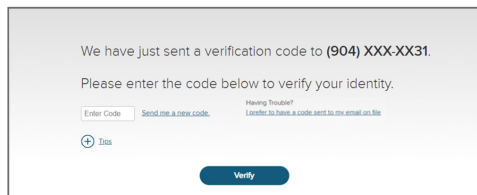
First Name Last Name

[Need help?](#)

When registering, you will follow one of two scenarios:

Scenario 1

You will receive a code through the most convenient method you have on file with Voya (text or email). Enter the code and click *Verify*.



We have just sent a verification code to (904) XXX-XX31.

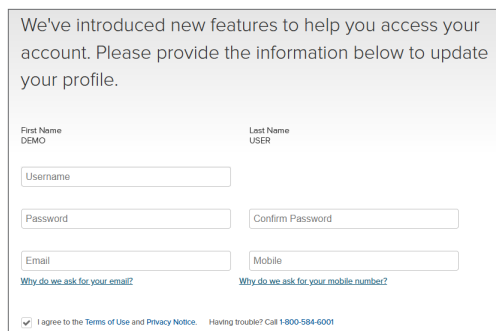
Please enter the code below to verify your identity.

Enter Code [Send me a new code.](#) [Having Trouble? I prefer to have a code sent to my email on file.](#)

[TIPS](#)

[Verify](#)

Create a unique username and password for ongoing access to the website and click *Continue*. Your login credentials will also be used for the Voya mobile app.



We've introduced new features to help you access your account. Please provide the information below to update your profile.

First Name DEMO Last Name USER

Username

Password Confirm Password

Email Mobile

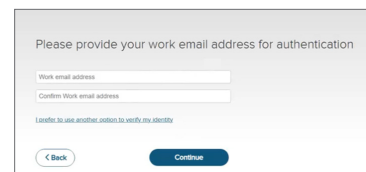
[Why do we ask for your email?](#) [Why do we ask for your mobile number?](#)

☒ I agree to the Terms of Use and Privacy Notice. [Having trouble? Call 1-800-584-6001](#)

Scenario 2

There may be multiple registration options available. Proceed with the option that works best for you.

- If you are an active employee registering an account through your employer's plan and your employer permits the use of work email as a registration option, enter your work email to have a code sent to that address.
- Your mobile number may be used to verify your identity. Enter your mobile number to request a code be sent via text.
- If the above registration options aren't available, a PIN will be mailed to your address of record. It may take up to 7 days to receive your PIN.



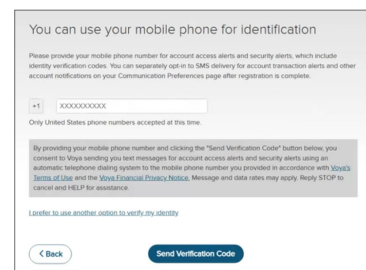
Please provide your work email address for authentication

Work email address

Confirm Work email address

[I prefer to use another option to verify my identity](#)

[Back](#) [Continue](#)



You can use your mobile phone for identification

Please provide your mobile phone number for account access alerts and security alerts, which include identity verification codes. You can separately opt in to SMS delivery for account transaction alerts and other account notifications on your Communication Preferences page after registration is complete.

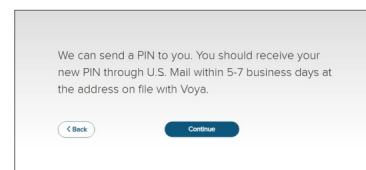
+1 XXXXXXXXXX

Only United States phone numbers accepted at this time.

By providing your mobile phone number and clicking the "Send Verification Code" button below, you consent to Voya sending you text messages for account access alerts and security alerts using an automatic telephone dialing system to the mobile phone number you provided in accordance with Voya's Terms of Use and the Voya Contact Choice Notice. Message and data rates may apply. Reply STOP to cancel and HELP for assistance.

[I prefer to use another option to verify my identity](#)

[Back](#) [Send Verification Code](#)



We can send a PIN to you. You should receive your new PIN through U.S. Mail within 5-7 business days at the address on file with Voya.

[Back](#) [Continue](#)

Once you have received and entered your code or PIN, create a unique username and password for ongoing access to the website and click *Continue*. Your login credentials will also be used for the Voya mobile app.



Need help?

If you have questions, please call 800.584.6001 number and press "0" to speak with a customer service associate. Associates are available weekdays from 8 a.m. to 9 p.m. ET (excluding stock market holidays).



Not FDIC/NCUA/NCUSIF Insured | Not a Deposit of a Bank/Credit Union | May Lose Value | Not Bank/Credit Union Guaranteed | Not Insured by Any Federal Government Agency

Any insurance products, annuities and funding agreements that you may have purchased are sold as securities and are issued by Voya Retirement Insurance and Annuity Company ("VRIAC"), Windsor, CT or ReliaStar Life Insurance Company, ("ReliaStar"), Minneapolis, MN. VRIAC or ReliaStar is solely responsible for meeting its obligations. VRIAC is solely responsible for meeting its obligations. Plan administrative services provided by VRIAC or Voya Institutional Plan Services, LLC ("VIPS"). Neither VRIAC nor VIPS engage in the sale or solicitation of securities. If custodial or trust agreements are part of this arrangement, they may be provided by Voya Institutional Trust Company. All companies are members of the Voya® family of companies. Securities distributed by Voya Financial Partners, LLC (member SIPC) or other broker-dealers with which it has a selling agreement. All products or services may not be available in all states.

232407 4648854_0825 © 2025 Voya Services Company. All rights reserved. CN4729150_0827