

**APPROVAL OF CONTRACT WITH SERVICENOW
SYSTEMS OFFICE**

RESOLUTION NUMBER 2025-48

WHEREAS, Ivy Tech Community College ("College") contracts with ServiceNow for a collection of technical foundational services that include IT Service Management and Field Management solutions, and

WHEREAS, the College is entering into new contract terms for these solutions, and

WHEREAS, the new contract terms with ServiceNow will be for three (3) years for an anticipated total amount of \$1,231,464.60 with contract terms based on currently expected usage, and

WHEREAS, the State Board of Trustees must approve any contract imposing a financial obligation on the part of the College exceeding \$500,000 unless the obligation was previously approved by the Board through the allocation of funds.

NOW THEREFORE BE IT RESOLVED, that the State Board of Trustees hereby approves the College to enter into a contract with ServiceNow for the services described herein, and

FURTHER BE IT RESOLVED, that the State Trustees do hereby authorize and direct the President or Treasurer, or other appropriate designated College employee, to execute the contract with said company after the documents have been approved by College Counsel.

**STATE BOARD OF TRUSTEES
IVY TECH COMMUNITY COLLEGE OF
INDIANA**



Kim Emmert O'Dell, Chair



Michael Dora, Secretary

Dated: December 4, 2025