

# Ivy Tech Community College Student Exit Survey—Fall 2016

**Student exit surveys** were gathered electronically from students completing their Human Services Capstone course. Fall 2016 was the first semester we administered these surveys, so they will serve as our baseline. Ivy Tech Community College, with its goal of continually improvement, will administer these surveys in its capstone courses every semester in order to compare graduate satisfaction over time throughout the state. Results of these surveys revealed the following highlights:

Students felt we could do a better job of teaching the following:

- How to write a psychosocial report
- Theories of counseling
- Development of treatment plans

On the other hand, students felt we gave them strong preparation in the following areas:

- Interviewing clients
- Group facilitation
- Confidentiality and it's limits
- Professionalism

**The volunteer project in HUMS 101 is an important experience.**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Disagree	1	1.5	1.5	1.5
Neutral	7	10.6	10.6	12.1
Agree	12	18.2	18.2	30.3
Strongly Agree	46	69.7	69.7	100.0
Total	66	100.0	100.0	

**The autobiography paper in HUMS 102 is an important experience.**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Disagree	2	3.0	3.0	3.0
Neutral	9	13.6	13.6	16.7
Agree	16	24.2	24.2	40.9
Strongly Agree	39	59.1	59.1	100.0
Total	66	100.0	100.0	

**The psychosocial assessment in HUMS 103 is an important experience.**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Disagree	1	1.5	1.5	1.5
Neutral	8	12.1	12.1	13.6
Agree	12	18.2	18.2	31.8
Strongly Agree	45	68.2	68.2	100.0
Total	66	100.0	100.0	

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Disagree	1	1.5	1.5	1.5
Neutral	8	12.1	12.1	13.6
Agree	14	21.2	21.2	34.8
Strongly Agree	43	65.2	65.2	100.0
Total	66	100.0	100.0	

**The case narrative and treatment plan during internship (HUMS 201/202) is an important experience.**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Disagree	2	3.0	3.0	3.0
Neutral	6	9.1	9.1	12.1
Agree	15	22.7	22.7	34.8
Strongly Agree	43	65.2	65.2	100.0
Total	66	100.0	100.0	

**The HS/BCP Exam during HUMS 279 is an important experience.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	4.5	4.5	4.5
	Neutral	12	18.2	18.2	22.7
	Agree	7	10.6	10.6	33.3
	Strongly Agree	44	66.7	66.7	100.0
	Total	66	100.0	100.0	

**Through your Human Services program, do you feel you have a solid understanding of: the human services code of ethics?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	4	6.1	6.1	6.1
	Covered	16	24.2	24.2	30.3
	Well Covered	46	69.7	69.7	100.0
	Total	66	100.0	100.0	

**Through your Human Services program, do you feel you have a solid understanding of: counseling theories?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Weakly Covered	1	1.5	1.5	1.5
	Neutral	9	13.6	13.6	15.2
	Covered	34	51.5	51.5	66.7
	Well Covered	22	33.3	33.3	100.0
	Total	66	100.0	100.0	

**Through your Human Services program, do you feel you have a solid understanding of: how to write a psychosocial report?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Covered	1	1.5	1.5	1.5
	Weakly Covered	3	4.5	4.6	6.2
	Neutral	14	21.2	21.5	27.7
	Covered	30	45.5	46.2	73.8
	Well Covered	17	25.8	26.2	100.0
	Total	65	98.5	100.0	
Missing	System	1	1.5		
Total		66	100.0		

**Through your Human Services program, do you feel you have a solid understanding of: how to interview a client?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Weakly Covered	1	1.5	1.5	1.5
	Neutral	4	6.1	6.2	7.7
	Covered	23	34.8	35.4	43.1
	Well Covered	37	56.1	56.9	100.0
	Total	65	98.5	100.0	
Missing	System	1	1.5		
Total		66	100.0		

**Through your Human Services program, do you feel you have a solid understanding of: how to write a treatment plan?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Weakly Covered	3	4.5	4.7	4.7
	Neutral	9	13.6	14.1	18.8
	Covered	31	47.0	48.4	67.2
	Well Covered	21	31.8	32.8	100.0
	Total	64	97.0	100.0	
Missing	System	2	3.0		
Total		66	100.0		

**Through your Human Services program, do you feel you have a solid understanding of: how to facilitate groups?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Covered	2	3.0	3.1	3.1
	Weakly Covered	2	3.0	3.1	6.3
	Neutral	10	15.2	15.6	21.9
	Covered	20	30.3	31.3	53.1
	Well Covered	30	45.5	46.9	100.0
	Total	64	97.0	100.0	
Missing	System	2	3.0		
Total		66	100.0		

**Through your Human Services program, do you feel you have a solid understanding of: confidentiality and the legal exceptions within the State of Indiana?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Covered	1	1.5	1.5	1.5
	Neutral	2	3.0	3.0	4.5
	Covered	13	19.7	19.7	24.2
	Well Covered	50	75.8	75.8	100.0
	Total	66	100.0	100.0	

**Through your Human Services program, do you feel you have a solid understanding of: professional behavior?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Weakly Covered	1	1.5	1.6	1.6
	Neutral	1	1.5	1.6	3.1
	Covered	11	16.7	17.2	20.3
	Well Covered	51	77.3	79.7	100.0
	Total	64	97.0	100.0	
Missing	System	2	3.0		
Total		66	100.0		

**Through your Human Services program, do you feel you have a solid understanding of: professional boundaries?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	1	1.5	1.5	1.5
	Covered	12	18.2	18.5	20.0
	Well Covered	52	78.8	80.0	100.0
	Total	65	98.5	100.0	
Missing	System	1	1.5		
Total		66	100.0		

**Through your Human Services program, do you feel you have a solid understanding of: an awareness of my own cultural biases?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	6	9.1	9.1	9.1
	Covered	17	25.8	25.8	34.8
	Well Covered	43	65.2	65.2	100.0
	Total	66	100.0	100.0	

**Through your Human Services program, do you feel you have a solid understanding of: how to write a professional resume?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Covered	4	6.1	6.1	6.1
	Weakly Covered	4	6.1	6.1	12.1
	Neutral	7	10.6	10.6	22.7
	Covered	26	39.4	39.4	62.1
	Well Covered	25	37.9	37.9	100.0
	Total	66	100.0	100.0	

**The Human Services program increased your own self-awareness.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	1.5	1.5	1.5
	Neutral	5	7.6	7.6	9.1
	Agree	19	28.8	28.8	37.9
	Strongly Agree	41	62.1	62.1	100.0
	Total	66	100.0	100.0	

**The Human Services program strengthened your ability to give oral presentations.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	3.0	3.0	3.0
	Neutral	14	21.2	21.2	24.2
	Agree	27	40.9	40.9	65.2
	Strongly Agree	23	34.8	34.8	100.0
	Total	66	100.0	100.0	

**The Human Services program strengthened your writing skills.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	1.5	1.5	1.5
	Neutral	10	15.2	15.2	16.7
	Agree	31	47.0	47.0	63.6
	Strongly Agree	24	36.4	36.4	100.0
	Total	66	100.0	100.0	

**The Human Services program was appropriately challenging coursework.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	1.5	1.5	1.5
	Neutral	4	6.1	6.2	7.7
	Agree	29	43.9	44.6	52.3
	Strongly Agree	31	47.0	47.7	100.0
	Total	65	98.5	100.0	
Missing	System	1	1.5		
Total		66	100.0		



**The Human Services program challenged you to learn at a college level.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	3	4.5	4.5	4.5
	Agree	22	33.3	33.3	37.9
	Strongly Agree	41	62.1	62.1	100.0
	Total	66	100.0	100.0	

**The Human Services program advisor was responsive to my needs.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	6	9.1	9.1	9.1
	Agree	12	18.2	18.2	27.3
	Strongly Agree	48	72.7	72.7	100.0
	Total	66	100.0	100.0	

**The Human Services program advisor communicated with me frequently and was available to me.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	1.5	1.6	1.6
	Neutral	7	10.6	10.9	12.5
	Agree	13	19.7	20.3	32.8
	Strongly Agree	43	65.2	67.2	100.0
	Total	64	97.0	100.0	
Missing	System	2	3.0		
Total		66	100.0		

**The Human Services program is one I would recommend to my friends.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	4	6.1	6.1	6.1
	Agree	15	22.7	22.7	28.8
	Strongly Agree	47	71.2	71.2	100.0
	Total	66	100.0	100.0	

**Which campus did you work with?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Northwest - Gary Campus	3	4.5	4.5	4.5
	Northwest - Valparaiso Campus	5	7.6	7.6	12.1
	Northwest - East Chicago Campus	2	3.0	3.0	15.2
	North Central - South Bend Campus	9	13.6	13.6	28.8
	North Central - Warsaw Campus	2	3.0	3.0	31.8
	Lafayette Region - Lafayette Campus	1	1.5	1.5	33.3
	Kokomo Region - Kokomo Campus	6	9.1	9.1	42.4
	Kokomo Region - Logansport Campus	2	3.0	3.0	45.5
	East Central - Muncie Campus	2	3.0	3.0	48.5
	Central Indiana - Indianapolis Campus	11	16.7	16.7	65.2
	Central Indiana - Lawrence Campus	4	6.1	6.1	71.2
	Richmond Region - Richmond Campus	3	4.5	4.5	75.8
	Columbus Region - Columbus Campus	5	7.6	7.6	83.3
	Southwest - Evansville Campus	11	16.7	16.7	100.0
	Total	66	100.0	100.0	

**Over the past year, what type of classes were you more likely to take?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	face-to-face classes	42	63.6	64.6	64.6
	online classes	14	21.2	21.5	86.2
	hybrid classes	9	13.6	13.8	100.0
	Total	65	98.5	100.0	
Missing	System	1	1.5		
Total		66	100.0		

**Over the past year, what type of classes were you more likely to take?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	morning classes	26	39.4	39.4	39.4
	afternoon classes	19	28.8	28.8	68.2
	evening classes	16	24.2	24.2	92.4
	none of the above	5	7.6	7.6	100.0
	Total	66	100.0	100.0	

**Over the past year, what type of classes provided the best, in-depth learning?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	morning classes	27	40.9	41.5	41.5
	afternoon classes	17	25.8	26.2	67.7
	evening classes	14	21.2	21.5	89.2
	none of the above	7	10.6	10.8	100.0
	Total	65	98.5	100.0	
Missing	System	1	1.5		
Total		66	100.0		

**Over the past year, what type of classes provided the best, in-depth learning?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	face-to-face classes	53	80.3	81.5	81.5
	online classes	6	9.1	9.2	90.8
	hybrid classes	6	9.1	9.2	100.0
	Total	65	98.5	100.0	
Missing	System	1	1.5		
Total		66	100.0		

**Do you plan to transfer to a four year college after graduating from the Ivy Tech Human Services program?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes, I plan to major in human services	15	22.7	22.7	22.7
	Yes, I plan to major in social work	36	54.5	54.5	77.3
	Yes, I plan to major in psychology	6	9.1	9.1	86.4
	Yes, I plan to attend a 4 ye...ot certain of my degree path	2	3.0	3.0	89.4
	No, I do not plan to attend a 4 year at this time	7	10.6	10.6	100.0
	Total	66	100.0	100.0	

**Have you been able to secure a job in a human services field?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes, I already was employed ...he field during my coursework	16	24.2	25.4	25.4
	Yes, I was hired by my internship site	4	6.1	6.3	31.7
	No, I am still looking for employment in human services	43	65.2	68.3	100.0
	Total	63	95.5	100.0	
Missing	System	3	4.5		
Total		66	100.0		