Welcome to the South Bend-Elkhart Campus!

We are happy you are here and look forward to working with you as you begin your educational journey at Ivy Tech. Please consider this document a useful resource throughout your journey.

Our Express Enrollment Center will assist you as you work to achieve your educational goals. The advisors will aid you in course selection and the development of your academic completion plan. Your academic completion plan is a road map of your educational journey from beginning to end. It is a working document that provides your path to graduation.

Our campus faculty and staff are committed to your success and achievement through interactive advising, wraparound services, and dedication to quality education. We hope your Ivy Tech education is a positive and satisfying experience.

Thank you, again, for choosing the South Bend-Elkhart Campus to pursue your educational journey. We are happy to assist you and look forward to celebrating your success with you.

A digital copy of this resource can be found on our orientation webpage at www.ivytech.edu/orientation and select South Bend-Elkhart for the campus.

Have a Great Semester!

~South Bend-Elkhart Staff & Faculty

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www.ivytech.edu/southbendelkhart
IVY CHECKLIST TO SUCCESS

BEST FIRST SEMESTER EVER
Preparations and connecting first semester students with the support and services needed to succeed while on the path to completion

STEP ONE: APPLY
(continue to STEP TWO if already completed)

**Meet with Student Services Professional (SSP)**
- Enroll at Ivy Tech at [www.ivytech.edu/ApplyNow](http://www.ivytech.edu/ApplyNow)
- Submit high school transcript or GED
- Submit PSAT, SAT, ACT, or transcripts from previous college credit (if applicable)
- Complete the FAFSA Form for Federal Student Aid at [www.FAFSA.gov](http://www.FAFSA.gov) (School Code 009917)
- Create a MyIvy account at [https://myivy.ivytech.edu/](https://myivy.ivytech.edu/)
- Complete FYivy at [www.ivytech.edu/FYivy](http://www.ivytech.edu/FYivy)
- Get Student ID
- Complete Knowledge Assessment placement at [myitcc.edready.org](http://myitcc.edready.org)

**STEP TWO: ENROLL - PAGES 4-10**

**Meet with Academic Advisor to establish academic plans at [www.ivyTech.edu/Advising](http://www.ivyTech.edu/Advising)**
- Complete intake form
- Review assessment results and determine next steps
- Complete Ivy Prep Math and English assessment [myitcc.edready.org](http://myitcc.edready.org) (if applicable)
- Create an Academic Completion Plan (ACP)
- Register for first semester courses
- Take an IVYT111 - 115 Ivy Skills course during the intersession week before the semester start
- Sign up for New Student Orientation at [www.ivytech.edu/orientation](http://www.ivytech.edu/orientation) (select South Bend-Elkhart County location)

**STEP THREE: PAY - PAGES 12-13**

**Meet with Financial Aid or Bursar’s Office to arrange finances**
- Complete FAFSA verification (if required)
- Apply for tuition payment plan (if applicable) [www.ivytech.edu/payment-plans/](http://www.ivytech.edu/payment-plans/)
- Complete the Ivy Scholarship Application [www.ivytech.edu/financial-aid/scholarships.html](http://www.ivytech.edu/financial-aid/scholarships.html)
- Apply for the Ivy Work Study program (if applicable) [www.ivytech.edu/financial-aid/2548.html](http://www.ivytech.edu/financial-aid/2548.html)

**STEP FOUR: GET READY - PAGES 14-21**

**Participate in New Student Information Sessions**
- Participate in a campus face-to-face New Student Orientation
- Meet with Educational Technology for training workshops [r1r2-online@ivytech.edu](mailto:r1r2-online@ivytech.edu)
- Complete MyIvy and IvyLearn workshop, the Course Navigation Ivy Learn module, or the online information session
- Participate in a Computer Literacy workshop (Google Suite, Microsoft Office, Read & Write Gold, and Email)
- Meet with the Student IT Support Desk for technology support (if needed)
- Prepare for all your classes
  - Verify home internet connection or determine an alternate internet source
  - Verify transportation, child care, and work schedule (if applicable)
  - Review all courses in Ivy Learn and print a copy of each course calendar
  - Purchase all books and supplies for the entire semester (1st & 2nd 8 week courses)

**STEP FIVE: GET GOING!**
(Semester-by-Semester Checklist continued...)

FIRST SEMESTER: 0 – 15 credits (Best First Semester Ever cont.)

**Attend Classes**
- Show up on time, with books and supplies, for all class sessions throughout the semester
- Communicate with faculty in advance of an absence, or immediately after an emergency absence, to arrange submission of coursework

**Participate in student support services**
- Connect with faculty during office/student engagement hours within the first three weeks
- Enroll in face-to-face tutoring sessions or visit [www.tutor.com](http://www.tutor.com)
- Join in Supplemental Instruction (SI) sessions (if available)
- Request disabilities accommodation [ivytech-accommodate.symplicity.com](http://ivytech-accommodate.symplicity.com) (if needed)
- Meet with IvyCares staff to discuss available wraparound services
- Participate in a library research literacy workshop

**Participate in student life at [www.ivytech.edu/student-life](http://www.ivytech.edu/student-life)**
- Attend Welcome Fest event
- Join a student club or organization, participate in a student event or trip
- Apply for Certificate award (if applicable) on MyIvy: Click Student > Advising > Apply to Graduate

SECOND SEMESTER: 16 – 30 credits

**Meet with Academic Advisor: update academic plan and enroll in courses**
- Meet with Financial Aid Dept. or Bursar's Office: arrange finances & purchase books and supplies
- Participate in all class sessions: follow the guidelines for any emergency absence procedures
- Participate in student support services: faculty office hours, tutoring, SI sessions
- Participate in student life activities: apply for the leadership training
- Apply for Certificate Award or Technical Certificate (if applicable) on MyIvy: Click Student > Advising > Apply to Graduate

THIRD SEMESTER: 31 – 45 credits

**Meet with Academic Advisor: update academic plan and enroll in courses**
- Meet with Financial Aid Dept. or Bursar's Office: arrange finances & purchase books and supplies
- Participate in all class sessions: follow the guidelines for any emergency absence procedures
- Participate in student support services: faculty office hours, tutoring, SI sessions
- Participate in student life leadership activities
- Apply for Certificate Award or Technical Certificate on MyIvy: Click Student > Advising > Apply to Graduate

FINAL SEMESTER: 46 – 60 credits

**Meet with Academic Advisor: update academic plan and enroll in courses**
- Meet with Financial Aid Dept. or Business Office: arrange finances & purchase books and supplies
- Participate in all class sessions: follow the guidelines for any emergency absence procedures
- Participate in student support services: faculty office hours, tutoring, SI sessions
- Participate in student life leadership activities
- Apply to graduate on MyIvy: Click Student > Advising > Apply to Graduate

#IvyIsWhereYouAre
How to Schedule an Appointment with your Advisor

All students are provided with an Assigned Advisor based on their student status or program of study

1. Log in to MyIvy with your username@ivytech.edu and password at myivytech.edu

2. Select Student > Advising > Ivy Advising/Schedule Appointment with an Advisor > Locate your Assigned Advisor and click on Schedule an Appointment

3. Your Assigned Advisor’s calendar will open up. Select any plus (+) sign to schedule an appointment at that time.
   **If plus (+) signs are NOT visible, please email your Advisor to schedule**

4. Check your Ivy Tech email for confirmation of the appointment time.
   **If you have not received a confirmation email, please contact your Advisor**

---

**Academic Advising Center Hours:**

*Hours may vary during high enrollment dates - please see your Advisor*

**SOUTH BEND**
(574) 289-7001
Mon. – Thurs. – 8:00 a.m. – 6:00 p.m.
Fri. – 9:00 a.m. – 5:00 p.m.

**ELKHART COUNTY**
(574) 830-0375
Mon. & Thurs. – 9:00 a.m. – 6:00 p.m.
Tues. & Wed. – 8:00 a.m. – 5:00 p.m.
Fri. – 9:00 a.m. – 5:00 p.m.
Talk to your advisor about your GRADUATION TIMELINE today!

Consider your semester load (chart based on associate-level degrees)

- **15 credit hours each semester (on time)**
  - About 5 classes each Fall & Spring
  - 4 semesters to graduate (2 yrs)

- **12 credit hours each semester (full time)**
  - About 4 classes each Fall & Spring
  - 5 semesters to graduate (2.5 yrs)

- **6 credit hours each semester (part time)**
  - About 2 classes each Fall & Spring
  - 10 semesters to graduate (5 yrs)

Other factors to consider

- Do you need to take any College Prep Courses?
- Do you have any previous college credits that will apply to your degree?
- Do you have any Prior Learning experience that might count as college credit?
- Are you applying to a Limited Enrollment Program?
- Are you able to take classes in the Summer?
- Will there be semesters that you might need to cut back on credit hours?
- Will there be semesters that you might be able to pick up more credit hours?
- Can you “stack” your degree so that you can earn a CT or TC (or both!) along the way?

When do you plan to complete your certificate or degree?

- How many hours are required for your goal?
- How many hours toward your degree have you already earned?
- If you are applying to a Limited Enrollment plan, when do you plan to apply?
- When will you complete your degree goal?

#IvyIsWhereYouAre
UNDERSTANDING YOUR ACADEMIC STANDING

• Good - Student with an accumulated GPA of 2.0 or higher
• Academic monitoring - Student with an accumulated GPA below a 2.0, or student with a semester GPA of 2.0 but not an accumulated GPA of 2.0 or higher
• Academic dismissal - Student who has two consecutive terms with a GPA below a 2.0 and is required to sit out until an academic appeal is submitted
• Academic reinstatement - Student has filed an academic appeal and has been approved to take classes and is required to maintain a semester GPA of a 2.0 or higher to avoid academic dismissal

Academic advisors work with entering students to help them navigate through their program of choice at Ivy Tech. Students are assigned a faculty advisor after their first appointment or when a program has been chosen. They will work with their advisor and faculty advisor every semester leading to graduation.

All students are required to have an updated academic plan on file and be in good standing to enroll or will need to meet with an advisor/faculty advisor.

SOUTH BEND
(574) 289-7001
220 Dean Johnson Blvd.
South Bend, IN 46601

ELKHART COUNTY
(574) 830-0375
22531 County Road 18
Goshen, IN 46528

DISTANCE ED. & CERTIFICATION

Any students who want to schedule certification testing need to know that all certification testing is housed in the ITOSS building on 250 Sample Street, South Bend.

VIRTUAL TESTING AVAILABLE ON CASS SELF SERVE FOR ACADEMIC AND CERTIFICATION TESTING.

1. Makes it more likely that you’ll place into your chosen program path
2. Makes it less likely that you’ll have to take remedial classes, which saves you money and time on the way to graduation
3. Available to all Ivy Tech students whether you’re taking Knowledge Assessment for the first time or trying to improve your score

Benefits of Testing and/or Ivy Prep:
PAY
START
File your Free Application for Federal Student Aid (FAFSA) to see what kind of federal and state aid you may be eligible to receive.

FAFSA
U.S. Department of Education
Federal Student Aid

Learn more at studentaid.gov/ssa/afs
To be considered for state funding you must file by April 15th, before the academic year you want to attend. Federal aid is available throughout the year. Be sure to use the Ivy Tech Community College school code when filing: 009917
Ivy Tech has established financial aid priority processing dates for each enrollment period. Find those dates and learn more at ivytech.edu/financial-aid.

GRANTS
A variety of grants are offered to those who qualify, and they do not need to be repaid. Contact the financial aid office at your local location for a list of available grants and how to apply for them.

ADDITIONAL FINANCING OPPORTUNITIES
We offer a variety of resources that help remove barriers to your success. If you filed a FAFSA and did not qualify for federal grants, there are still options to make payment easier. Ivy Tech participates in Federal Work Study programs, accepts Federal Direct Loans and works with you through tuition payment plans.
Learn more at ivytech.edu/tuition.

There’s nothing better than getting something for free — especially when it’s money. Visit: www.ivytech.edu/financial-aid/scholarships.html or CALL US!!!

PAY

Ivy Tech Community College offers several payment plan options for students, which provide them with a low cost option for budgeting tuition and fees. It is not a loan program; therefore, you have no debt, there are no interest or finance charges assessed, and there is no credit check. You can choose to make your monthly payments directly from your bank account or by credit/debit card for a minimal service fee. MasterCard, Visa, Discover, and American Express are accepted.

Sign up early to take advantage of the most options!

What to Know:
• A non-refundable enrollment fee of $30 is due at time of enrollment
• A minimal service fee will be charged for each debit or credit card transaction
• Payments are due on the 20th of each month (or the following business day)
• Payment plans may not be established for amounts under $100
• There is a $30 fee if an ACH (electronic check) payment is returned
• If you withdraw from classes after the refund period (noted in the refund policy), you will be responsible for paying the balance of your account
• The College reserves the right to increase your payment plan balance to include any past due balance you may owe
• Any costs incurred in the collection of a delinquent account, including collection fees and attorney fees, will be added to the balance of the student’s account

How to Sign Up
• Log in to MyIvy (myivy.ivytech.edu)
• Select Student
• Select Billing and Financial Aid
• Select Setup Payment Plan

www.ivytech.edu/financial-aid

#IvyIsWhereYouAre
Thank You for your service!

Ivy Tech accepts most State, Federal, and Department of Defense benefits.

The Veteran Services Office can assist you in applying for federal VA benefits (variations of GI Bill and VA Voc Rehab). The Veteran services office can also assist you in applying for Department of Defense benefits (tuition assistance).

State VA benefits (Child of a Disabled Veteran Grant and National Guard Supplemental Grant) are processed by Financial Department.

Possible credit for previous training

- Official transcripts required for evaluation
- CLEP tests to test out of certain subjects
- VA benefit usage not required

Benefit Programs

- The Post-9/11 GI-Bill
- Montgomery GI Bill® Active Duty (MGIB-AD-30) program
- Montgomery GI Bill® Selected Reserve (MGIB-SR-1606) program
- Survivors & Dependents Assistance (DEA-35)
- Vocational Rehabilitation and Employment (VR&E-31) Vet Success program
- National Guard Supplemental Grant (NGSG)
- National Guard Extension program
- State Grants for Military and Public Safety Officers

Current students can access IvyLife through the home page quick link in MyIvy.

VETERAN ASSISTANCE

CONTACT
South Bend-Elkhart

Veteran Services Office
Located in South Bend Express Enrollment, Room #120P
nc-veterans@ivytech.edu | (574) 289-7001 EXT. 5303
Fax: (574) 245-7120

Additional Information is available at www.ivytech.edu/veteran-services

www.ivytech.edu/southbendelkhart

#IvyIsWhereYouAre
Our services are only available online during the fall semester.
We are here for you! See contact information below for help.

Ask a Librarian! We’re here for you!
Library staff and library materials are available online at the Library’s home page. Access the Library home page link in your IvyLearn course modules or in MyIvy. Use the Chat box on the Library homepage to text with Library staff. We can quickly switch from Chat to Zoom, showing you how to find what you need with screen sharing. And you can always email your questions to Library staff 24/7 using the Ask a Librarian link.

Library staff can help you find and cite the kind of information you need for your college research paper. They can help you develop your research topic, find the information your assignment requires, evaluate those sources, and cite them. Save time—Ask a Librarian!

SOUTH BEND
(574) 289-7001 EXT. 5343
ELKHART COUNTY
(574) 830-0375 EXT. 4490

Find us online when classes are in session:
M-Th 10 a.m. – 10 p.m., F 10 a.m. – 2 p.m., Su 2 p.m. – 6 p.m.

Tutoring at Ivy Tech

Work with a tutor! It’s the smart thing to do...and it’s ALWAYS free!

Tutors are available to help you understand your assignments, review for tests, and develop studying and learning strategies. They can assist you with math, writing, as well as other subjects, such as anatomy and physiology, chemistry, accounting, and more!

Improve your grades by meeting with a tutor as soon as you realize that you are not understanding your work. To make an appointment to meet with a tutor, send an email to sbe-tutor@ivytech.edu.

FREE Microsoft Office 365 for your personal computer, up to 5 devices!

If you already have Office on your computer: In the app go to the upper right-hand corner log into your account with your Ivy Tech email.

If you have a Chrome Book or tablet: Download the apps from the App store and log in using your Ivy Tech email.

To install Office on a laptop or desk top (not Chrome Book): Open a web browser, (Chrome, Firefox, or Edge), and navigate to www.office.com Click on the “Sign in” button Sign in with your Ivy Tech email address; you will then be directed to an Ivy Tech login page

Click on “Install office Apps” near the right-hand corner of the screen

Office365 will now install on your computer. After the installation is complete, sign into Office with your @ivytech.edu email address

Virtual Classroom using Zoom

Taking a STREAMING course? Campus closed?
Zoom will be used to meet remotely. Your instructor will send you information regarding your specific meeting time, beforehand you will need to download the zoom client on your device. Go to ivytech.zoom.us and download the client.

You do not need an account to join a zoom meeting.

www.ivytech.edu/southbendelkhart

#IvyIsWhereYouAre
Disability Accommodations in College:
- Physical impairment medical condition, psychiatric disorder, neurological disorder, ADHD, hearing impairment, visual impairment specific learning disability, Autism Spectrum Disorder

Request Accommodations:
- MyIvy > Student > Student Resources > Disability Accommodation Request
- Students must self-identify to the Office of Disability Support Services (DSS)
- The accommodation process starts at the time of a student’s self-disclosure and registration with the DSS

Resource & Referral Center
- Meet with health care navigators
- Find local childcare facilities
- Locate weather amnesty programs
- Apply for legal aid
- Connect with life coaches
- Schedule pick up from the food pantry
- Meet with Seasons Counseling of Michiana

CONTACT
South Bend-Elkhart
Sandra Senatore-Roberts
DIRECTOR OF DISABILITY SUPPORT SERVICES
South Bend-Elkhart
(574) 289-7001 EXT. #1002 | ssenatoreroberts@ivytech.edu

IVY CARES
RESOURCE & REFERRAL CENTER
South Bend (574) 289-7001 EXT. #1002
Elkhart (574) 830-0375 EXT. #4494
southbendelkhart-ivycares@ivytech.edu

Campus Security
SB – (574) 289-7001 EXT. 5375
ELK – (574) 830-0375 EXT. 4498
- Security is present on campus during operational hours
- Security will escort you to your vehicle at any time
- Campus ID are available at the security kiosk. Ivy Tech Security website provides students with several resources: www.ivytech.edu/security-safety

In case of an emergency, call 911 Immediately

Let us help you along your career path!
What can Ivy Tech CCEC do for you?
- Find majors that fit your skills and interests
- Find career pathways related to your major
- Develop employability skills
- Internships and other work & learn opportunities
- Network with potential employers
- Assist with résumés, cover letters, and portfolios
- Practice interview skills
- Help you understand professional dress and etiquette
- Assist with completion of your Career Development Portfolio

Contact Us Today!
sbe-careerdevelopment@ivytech.edu
ivytech.edu/southbendelkhart/ccec/index.html
Transferring

Transferring Ivy Tech credits to a four-year school could save you upward of $10,000.

We offer more than 100 transfer programs with in- and out-of-state schools, which means transferring your Ivy Tech credits to another college or university has never been easier. Last year, more than 31,000 students transferred; we’d love to help you become one of them this year.

Take advantage of reverse transfer at Ivy Tech to earn an associate degree. From raises and promotions, a credential on your resume, there are many benefits to having an associate degree.

Even if you start at Ivy Tech and transfer to a four-year college for your bachelor degree, you may be eligible to transfer your credits back to Ivy Tech and receive an associate degree – for no additional cost. Learn more about reverse transfer opportunities (please visit: ivytech.edu/reversetransfer for more information).

Contact a Transfer Advocate

SOUTH BEND
(574) 289-7001
Liana Legus | EXT. #6840
ROOM #120E
llegus@ivytech.edu

ELKHART COUNTY
(574) 830-0375
Hannah Treadway | Ext. 4495
ROOM #107
htreadway@ivytech.edu

Ivy Tech Alerts

The safety of our students, faculty, staff, and partners is of the utmost importance. To ensure you receive timely updates about campus emergencies, please update your IvyAlert preferences.

Your subscription to the new system defaults to your Ivy Tech email address and alerts you to events about each campus on which you are currently taking classes. To customize your alert preferences:

• Log in to getrave.com/login/ivytech using your MyIvy username and password
• Add additional email addresses and/or a mobile phone for text alerts (standard data rates apply)
• Choose “Opt-In Lists” to check off any of the 18 campuses for which you would like to receive alerts

For more information on helpful links & Ivy Tech Community College policies please visit www.ivytech.edu/studenthandbook

CONTACT A TRANSFER ADVOCATE

SOUTH BEND
(574) 289-7001
Liana Legus | EXT. #6840
ROOM #120E
llegus@ivytech.edu

ELKHART COUNTY
(574) 830-0375
Hannah Treadway | Ext. 4495
ROOM #107
htreadway@ivytech.edu

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• Choose “Opt-In Lists” to check off any of the 18 campuses for which you would like to receive alerts

For more information on helpful links & Ivy Tech Community College policies please visit www.ivytech.edu/studenthandbook
Academic Complete Plan (ACP) – a worksheet you will use to keep track of your educational, career and life goals and to plan the courses you will take each semester. Be sure to save this document and take it with you to each appointment you have with your advisor.

Academic Restriction – based upon the outcome of the SAP appeal, students may be placed on Academic Restriction. Students placed on Academic Restriction are not eligible to receive financial aid but are allowed to re-enroll and self-pay. Students on Academic Restriction are subject to interventions designed to support academic progress.

Associate degree – a two-year degree from a college or university; usually requires at least 65 credit hours.

Bachelor degree – a four-year degree from a college, university or professional school; usually requires at least 124 credit hours.

Course Catalog – a book that contains all of the courses offered at the institution, organized by program of study. This is also where you would find your program’s curriculum.

Credit hour – credit given for attending one lecture hour of class each week for 15 weeks or equivalent. Most college classes are 3 credit hours, meaning their total meeting time for a week is 3 hours.

Curriculum – the curriculum included all courses required for a particular degree as listed in the course catalog.

Degree – a certificate of completion of a course of study.

Degree Types:
- Associate of Arts (AA), Associate of Science (AS), Associate of Fine Arts (AFA): Prepare students for transfer to 4-year institutions and for careers
- Associate of Applied Science (AAS): Prepares students for careers, career changes, and career advancement.

Technical Certificate (TC): Provides education in concepts and technical skills for specific occupations.

Certificate (CT): Provides workforce training to become certified in a specific subject area.

Distance Education – allows a student to take a course or complete a degree online at the time and place most convenient for the student. Distance Education courses operate on the same semester schedule as a traditional course.

Drop/Add – the process for dropping or adding classes within a specified period of time. Dropping a course may change your status from full-time to part-time status. If receiving financial aid, a student adding or dropping a class should report the change to the financial aid officer.

Elective – a choice of several classes you may choose to take to fulfill a requirement on your curriculum guide.

Fees – course-related costs to attend college.

Final exam – exams given at the end of a semester generally over all the material in the course. The final exam plan is often described in the course syllabus that is provided by your instructor.

Full-time – enrolled in 12 or more credit hours a semester.

General Education – classes including English, math, science, communication, social sciences, and other requirements which are required to obtain a degree.

GPAs – Grade Point Averages, the average of your class grades (generally based on a 4.0 scale).

Grants – financial assistance that does not require repayment.

Half-time – (see also Part Time).

Internship – a job in your field of study; may be required in some degree plans and may include salary and college credit. Other names for an internship may include externship, practicum or clinical.

Loans – financial assistance that must be repaid.

Mid-Term – the middle point of a semester. Some courses have exams at this time, somewhat like Final Exams and can cover all the material in the course up to that point.

Online Courses (Classes) – classes taken through the internet instead of in a traditional classroom.

Part-time – enrolled in less than 12 credit hours a semester.

Prerequisite – a course that must be taken before enrolling in another course that lists it as a prerequisite.

Program of study/Major – your concentrated field of study.

Registrar – a college office that directs registration, maintains student transcripts, and performs other duties as assigned. The registrar issues students’ transcripts and evaluates incoming information regarding earning credits to complete your curriculum.

Registration – signing up or enrolling in classes.

Probation – based upon the outcome of the SAP appeal, students may be placed on Probation. Probationary students may continue to be eligible to receive financial aid but are subject to interventions designed to support academic progress.

Academic Dismissal – based upon the outcome of the SAP appeal, students may be academically dismissed from the College.

Transcript – your official college record showing the courses you’ve taken, the grades you received, your class standing, and your graduation information.

Tuition – costs for courses, not including certain fees (see also Fees).

Withdraw – the period of time in which a student may withdraw from a course. On your transcripts, the grade for the course you withdraw from will be marked “W” when the process is completed. Students may withdraw from a course beginning the second week of classes. Check your syllabus for the last date to withdraw from your class.

Work-study program – a federal financial aid program that allows students to work on and off campus.

Placement (Knowledge Assessment) – an initial assessment for new Ivy Tech students. You may find it at https://myitcc.edready.org.

Glossary of Terms

Success Commitments: Student, Faculty, Staff
We believe student success is a shared responsibility between students, faculty, staff.

Students:
- Attend class, learn the names of your instructors, and work to develop a relationship of trust with them.
- Complete what you start.
- Attempt each assignment.
- Develop well-organized and disciplined study habits.
- Ask questions and be prepared to use campus support resources, such as tutoring or Disability Support Services, when needed.

Faculty:
- Interact with student by name by first class/endor of first week.
- Monitor student behavior and progress closely and intervene immediately, including providing timely feedback on assignments/exams so students can make changes to their learning practices.
- Initiate one-on-one and frequent communications with students early in semester, and maintain communication throughout the semester.
- Conduct highly structured courses with penalties for missed exams and assignments but be flexible when appropriate.
- Know your campus resources and direct students to them when needed.

Staff:
- Make eye contact, smile, and say hello to everyone on campus.
- Celebrate positive student behavior and intervene when vulnerable behavior is noticed.
- Engage with students, staff, and faculty – establish a personal connection.
- Establish clear and coherent practices and processes for students – eliminate barriers and make others aware when needed.
- Know your campus resources and direct students to them when needed.

* Code of Student Rights and Responsibilities on MyIvy
The mission of Ivy Tech Community College is to prepare Indiana residents to learn, live, and work in a diverse and globally competitive environment by delivering professional, technical, transfer and lifelong education. Through its affordable, open-access education and training programs, the College enhances the development of Indiana’s citizens and communities and strengthens its economy.

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