

**APPROVAL RENEWING MOU WITH INDIANA UNIVERSITY INFORMATION  
TECHNOLOGY SERVICES FOR SUPPORT CENTER SERVICE  
STATEWIDE**

**RESOLUTION NUMBER 2016-30**

**WHEREAS**, the College entered into a Memorandum of Understanding (“MOU”) with Indiana University Information Technology Services (“IUIITS”) to provide Support Center services to College faculty, staff and students who currently utilize the Ivy Tech Central Help Desk;

**WHEREAS**, the term for the initial MOU was effective December 1, 2012 through Oct 31, 2016 with two one-year extension options;

**WHEREAS**, the College solicited a renewal quote for services from IUIITS and two other vendors to obtain best pricing and service level agreements;

**WHEREAS**, IUIITS provided the highest level of service guarantee at the lowest price;

**WHEREAS**, the term of the renewal period will now be two (2) years commencing on November 1, 2016 and the College will pay a 2-year fixed price of \$801,742/year (11/1/16-10/31/18) and the College will have the option to renew for an additional third year with no more than a 2% increase in labor costs.

**NOW THEREFORE BE IT RESOLVED**, that the State Trustees of Ivy Tech Community College do hereby approve the renewal of the MOU with IUIITS pursuant to the additional terms stated above and authorize and direct the President and any other appropriate, designated College employee to execute the documents that have been approved by the College General Counsel.

**State Trustees  
Ivy Tech Community College of Indiana**

  
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**Paula Hughes, Chairperson**

  
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**Michael Dora, Vice Chair**

**Dated: August 4, 2016**