

**APPROVAL TO RENEW CONTRACT WITH INDIANA UNIVERSITY  
INFORMATION TECHNOLOGY SERVICES TO PROVIDE HELP DESK  
SUPPORT SERVICES**

**RESOLUTION NUMBER 2019-31**

**WHEREAS**, Ivy Tech Community College of Indiana ("College") entered into a Memorandum of Understanding ("MOU") with Indiana University Information Technology Services ("IUIITS"), to provide Support Center services to College faculty, staff and students who currently utilize the Ivy Tech Central Help Desk in December 2012, and

**WHEREAS**, the term for the MOU ends October 31, 2019, and

**WHEREAS**, the College would like to continue with the provision of these services by IUIITS, and

**WHEREAS**, the term of this proposed renewal would be one year commencing on November 1, 2019 and continuing through October 31, 2020, with the option to renew the service for additional one year periods at the same rate plus no more than a 2% annual increase in labor costs, and

**WHEREAS**, the College will pay \$798,000 to IUIITS for the 2019-2020 year, and

**WHEREAS**, the State Board of Trustees must approve any contract by the College exceeding \$500,000 unless the obligation was previously approved by the Board through the allocation of funds.

**NOW THEREFORE BE IT RESOLVED** that the State Board of Trustees authorize and direct the College President, or her designee, to execute a contract with IUIITS in an amount not to exceed \$798,000.00 after the contract has been approved by the College General Counsel.

**STATE BOARD OF TRUSTEES  
IVY TECH COMMUNITY COLLEGE**

  
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**Paula Hughes-Schuh, Chair**

  
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**Marianne Glick, Secretary**

**Dated August 8, 2019**