

Go to: <https://helpdesk.ivytech.edu/createissue.php>

Complete the form as shown below.

- Choose appropriate **Role**
- Replace the **#** with your information.
- The **Problem Detail** could be either (1) Account Disabled, (2) I forgot my Password or (3) Password Expired. Choose the appropriate detail.
- **Submit** the Form.

A Central Office Help Desk person will contact you when your account has been reset.

Helpdesk Issue Management - Microsoft Internet Explorer provided by Ivy Tech State College

File Edit View Favorites Tools Help

Address <https://helpdesk.ivytech.edu/createissue.php?role=faculty> Go Links >> Google

Report a Problem

- > Create an Issue
- > Look up an Issue

Self Help Services

- > Ivy Tech Helpdesk
- > Student Systems ID Lookup
- > Student Systems Password Reset
- > Help Desk On-Line Services
- > Campus Pipeline: Student and Faculty Systems Portal

Ivy Tech Helpdesk

New Issue

Please enter the following information about your issue. To ensure the resolution of your issue in a timely manner, please fill out the form as accurately and completely as possible. *Note that all fields are required.*

Created On: 01/19/06 13:14

Choose your role for this issue: Faculty

First and Last Name: First Last Name

Your username on the affected system: UMD###

Your email address: you@ivytech.edu

Contact phone number: your phone number + ext

Your Ivy Tech campus: Madison

Birthdate (mmdyyy): mmdyyy

Last 4 digits of your Social Security Number: ####

Your home zip code: #####

Problem Category: SIS/HRS/FRS/TPX Password Reset

Problem Detail: Password Expired

Summary: Reset Password

Description: Please reset/enable my password for the mainframe.

Submit Issue Reset Cancel